

M. Grace

Products & Services

General Information On Bedding and Accessories

All *M. Grace* catalogs, price lists and samples are the property of Marathon At Home, Inc. and shall be returned upon request.

Hours: M-F 8:00 – 4:00 CST

Contact: Toll Free: 800-643-8384
Fax: 479-787-6076

Terms: Net 15 Days upon approval. Visa and Mastercard accepted.

Prices: All prices are F. O. B. Factory. Prices are subject to change without notice.

Returns: Written authorization is required for goods to be returned. No credit is issued until items are received and credit approved. Returns are subject to a 15% restocking fee plus freight charges.

Damages: Claims for damages or loss in transit are the responsibility of the customer upon signing of the bill of lading by the driver at the factory. *M. Grace* accepts no responsibility for damages in transit, handling by a third party, or by the customer. Upon receipt, inspect all merchandise carefully noting any apparent or suspected damage on the freight bill before signing it. If damage has occurred, retain all packing and cartoning materials for carrier inspection. It is the customer's responsibility to file a claim with the carrier for any damages.

Delivery: Please request anticipated delivery time at the time of order. Standard ship times vary, but are generally fulfilled in 4-6 weeks. Many pillows and table runners are in stock and available for immediate shipment.

**Custom
Orders:**

Custom orders are available and encouraged. Custom bedding and accessory orders must meet the following guidelines:

- 1) All fabrics, trims and embellishments must be selected from current *M. Grace* materials.
- 2) Designs must exist in the *M. Grace* line. Simply identify the design from the *M. Grace* catalog and specify the fabrics and trims to substitute.
- 3) A fifty percent (50%) prepayment is required.
- 4) Custom orders are not subject to cancellation.

Estimated pricing can be calculated in some instances by referring to the custom pricing section of the *M. Grace* Wholesale Price List. Alternatively, you may fax your request to customer service at 479-787-6076.

**Raw
Materials:**

All *M. Grace* fabrics, trims and embellishments are available for purchase. For fabric pricing, refer to *M. Grace* fabric sample books.

**Bedding
Specs:**

- Duvet covers are manufactured with a hidden zipper at the top.
- Duvet covers are shipped without inserts unless specified.
- Standard skirt drop is 14 inches. Longer drops must be specified.
- Skirts are unlined unless stated.
- Tailored skirts are pleated at center of sides and end with pleated split corners.
- Gathered skirts are 2.5 fullness and split at corners with 2 inch banding.

- Pillow Specs:**
- Pillow inserts are polyfill unless otherwise stated. Upgrades to feather down available.
 - Stated sizes are finished sizes.

**Fabric
Specs:**

- Fabrics are generally 54" wide unless otherwise stated.
- Dry cleaning is recommended for all *M. Grace* bedding and accessory products. Cleaning codes are listed on each fabric sample. Cleaning instructions are as follows:

Code S: Instruct a professional cleaning service to clean these fabrics with pure solvents. Petroleum distillate based products may be used. Caution: Use of a water based or detergent based solvent cleaner may cause excessive shrinking. Water stains may become permanent and unable to be removed with solvent cleaning agents.

Fabric
Specs

(Continued)

Code SW: Instruct a professional cleaning service to clean these fabrics with water based cleaning agents. Petroleum distillate based products may be used. Pillow covers should not be removed for cleaning.

Code W: Instruct a professional cleaning service to clean these fabrics with water based cleaning agents or water based foam to remove overall soil. Many cleaning agents are harmful to the color and life of a fabric, and testing on an inconspicuous area is recommended before overall cleaning. Pillow covers should not be removed for cleaning.

Code X: Clean these fabrics only by light vacuuming or light brushing to prevent accumulation of dust and grime. Water based foam or solvent based cleaning agents of any kind may cause excessive shrinking or fading.

Sample

Request:

Fabric and trim samples shipped via U.S. Postal Service are available at no charge upon request. If expedited shipping is desired, shipping charges are the responsibility of the customer.

Fabric

Collections:

PLEASE NOTE THAT FABRICS FROM EACH COLLECTION ARE AVAILABLE BY THE YARD AND ARE SAMPLED IN VARIOUS *M. GRACE* FABRIC SWATCH BOOKS. THE *M. GRACE* BEDDING AND ACCESSORIES PRICE SHEET LISTS THE APPLICABLE FABRIC BOOK WHERE FABRICS CAN BE FOUND.

Color

Accuracy:

We have used the best equipment available to prepare this sample binder. However, discrepancies between the color representations herein and the actual fabrics or other raw materials may occur. Please refer to your *M. Grace* fabric sample books for fabric samples. If necessary, we are pleased to offer sample swatches of fabrics and trims at no charge.

